



THE COMPLETE GROUP

Specialists in Complex Health Care in the Home

THE COMPLETE GROUP WHERE ADDED VALUE COMES AS STANDARD

At The Complete Group, we are committed to excellence in everything we do. We add value to our services at every stage and our competitively priced, cost-effective fees are fully inclusive of the following benefits.

More than 15 years as a specialist in complex health care	✓
Care Quality Commission track record of excellence	✓
Bespoke recruitment of Personal Assistants, with full client involvement	✓
We advertise posts, shortlist applicants and fully vet successful candidates through references and CRB checks	✓
Comprehensive training provided, including specific training for client needs and mandatory updates on an ongoing basis	✓
We directly employ and manage all staff, with a structured programme of reviews, appraisals and performance monitoring and dealing with any disciplinary issues	✓
We handle all PAYE, national insurance and pension issues	✓
24-hour on call support	✓
Rapid Response Team provides comprehensive cover for holidays and sickness	✓
Qualified, specialist nurses deliver complex care for adults and children	✓
Regular care plan reviews enable us to give the best service we can	✓
All costs are fully set out in advance	✓

For more information please call us on 01952 293449
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SCAN ME!